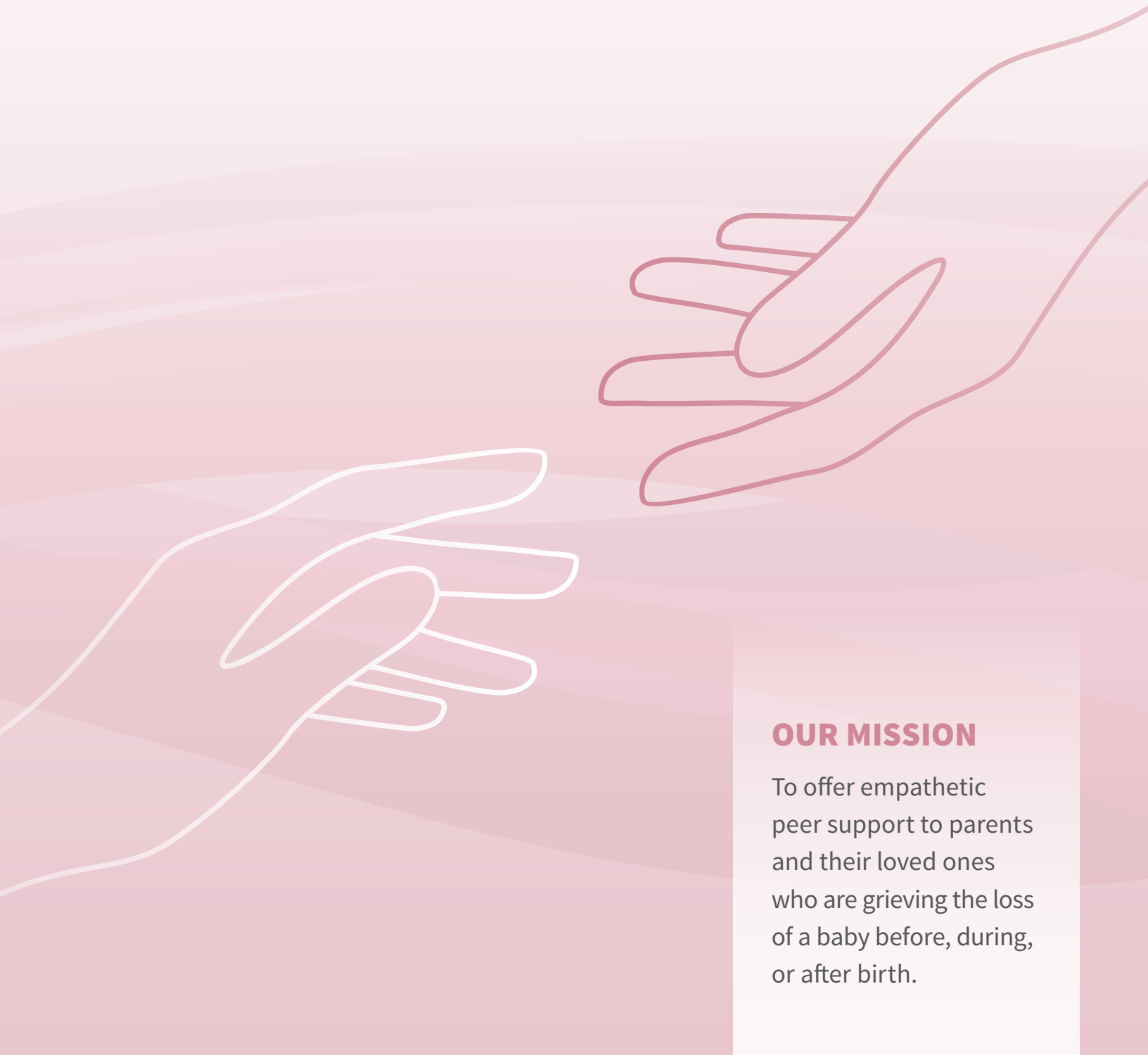




# ANNUAL REPORT

October 2023 – September 2024



## OUR MISSION

To offer empathetic peer support to parents and their loved ones who are grieving the loss of a baby before, during, or after birth.



# YEAR IN REVIEW

## Message from the Board President and Vice President

Dear HAND Friends and Supporters,

As we reflect on this past year, we are filled with gratitude for the compassion and resilience of our HAND community. Families navigating the profound loss of a baby face challenges that are unimaginable, and it is through your unwavering support that we continue to fulfill our mission of providing hope, healing, and connection during these difficult times.

This annual report is not just a summary of numbers and activities; it is a testament to the lives touched by your generosity. Every program we offer, every resource we share, and every moment of comfort extended to grieving families is made possible by the dedication of our volunteers and donors.

Over the past year, we have expanded our reach to serve even more families by integrating HAND of Santa Clara into HAND of the Bay Area, deepened our resources to meet diverse needs, and strengthened our commitment to ensuring no one has to face this journey alone. Together, we've helped families honor their babies' memories while finding pathways toward healing.

As you read through this report, we invite you to celebrate the progress we have made together, remember the families we support, and reaffirm our collective commitment to this vital work. While the pain of loss cannot be erased, the power of community and compassion can provide a light in the darkness.

Thank you for standing with us, for believing in our mission, and for being a source of strength for so many. Within our HAND community and beyond, together, we are creating a legacy of care and love that honors every life, no matter how brief.

With deepest gratitude,

A handwritten signature in black ink, appearing to be "S Shapiro".

Sam Shapiro  
President, Board of Directors

A handwritten signature in black ink, appearing to be "Reina Cook-Remigio".

Reina Cook-Remigio  
Vice President, Board of Directors

# 43 YEARS OF HELPING BEREAVED FAMILIES

HAND has been supporting bereaved families in the Bay Area for the past 43 years.

Hear from our founders and gain more insight into HAND's history through this [VIDEO](#) ▶



## AREAS SERVED



## BOARD OF DIRECTORS

- Sam Shapiro
- Reina Cook-Remigio
- Erica Terrell Hernandez
- Kristie Shulman
- Jonathan Aizen
- Aline Brown Copp
- Anne Shamiyeh
- Stephanie Vergara
- Liz Toledo
- Abbie Endres
- Vanessa Guardado



# ANNUAL REPORT

## Summary



**142**

Support Group Meetings



**262**

Parents Attending Support Groups



**60**

Parent/Peer Support Matches



**13**

Families Assisted with Funeral Fees



**100+**

Healthcare Sensitivity  
Training Attendees



**1,762**

Newsletter Subscribers  
(Fall 2024 newsletter)



**110**

Active Volunteers



**123**

Service of Remembrance Attendees



**328**

Facebook Group Followers



**10**

Creative Honoring Workshop Attendees



**7,600**

Website Visitors



**20**

Volunteers Trained (two trainings)



# ANNUAL REPORT

## Qualitative Data

As part of the effort to continue growing in HAND's mission fulfillment to support the community, a survey was distributed to learn more about the HAND community's needs.

### **When asked what HAND has meant to you in 3 words, the following themes emerged:**

- Community
- Connection
- Impactful, life-saving support

### **When asked about what the community would like to see from HAND in 2025, the thematic responses were:**

- Grow Outreach and Advocacy:
  - (1) medical provider trainings
  - (2) location offerings
  - (3) broader community partnership/collaboration
- Specialized offerings:
  - (1) via retreats, group, or additional resources
  - (2) offerings for families who are 3+ years from loss as needs differ from those with recent loss
  - (3) Stillparents, TFMR
- Fellowship activities, primarily in-person (e.g., hiking, crafts)

We thank you all for taking a moment to share your invaluable input. Our aim is to maintain the vitally supportive spaces that allow for meaningful community connection, and to build upon that through taking steps toward growing outreach and advocacy, as well as adding specialized offerings and fellowship activities. If you have any curiosity or interest in volunteering, please reach out to [volunteers@handsupport.org](mailto:volunteers@handsupport.org) or visit [handsupport.org/about/volunteer](https://handsupport.org/about/volunteer).

*“HAND was a shining light during the darkness of our loss. It was a safe space for us to share our child's story and to heal at our own pace. It is also the place where we met friends who we still keep in touch with to this day.”*

*– HAND Parent*

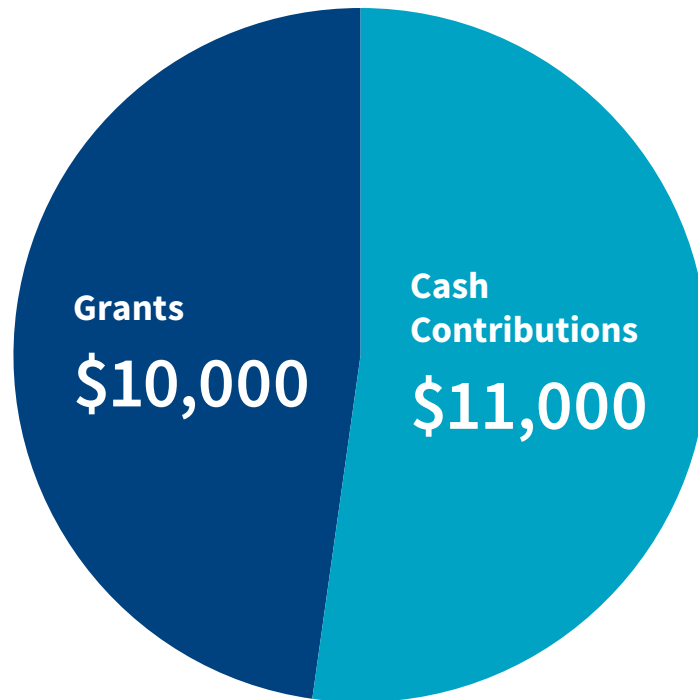


# ANNUAL REPORT

## Financials

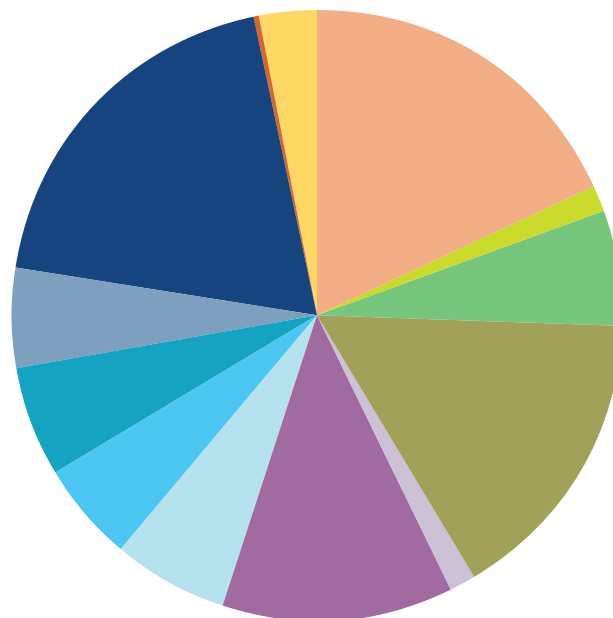
### Total Donations

\$21,000



### Total Expenses

\$16,361.79



Funeral Assistance	\$3,000
Gift	\$200
Insurance	\$975
Internet/Hypersurf	\$2,600
Office Supplies	\$229.55
Marketing	\$2,000
Fundraising	\$1,000
Volunteer Training	\$855
Software Expenses	\$970
Rent	\$892
Special Events	\$3,140.24
Taxes	\$50
Telephone	\$450

*These figures only reflect HAND of the Bay Area financials prior to the merger with HAND of Santa Clara, which took place after the reporting period for the year. The 2024-2025 annual report will reflect post-merger HAND of the Bay Area financials.*



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## Donations

Ali and Paul Kele

Alia Allison and Ryan Kulig, in memory of Maisie Joy Kulig

Aline and Josh Copp, in memory of Carter Virginia Copp

Amanda Fisher

Andrew Pagan, in honor of Jonathan and Katie Wong

Anonymous

Anonymous, in honor of my wonderful and brave friend, Rachel

Ashley Hickel and Scott Fredrickson

Carissa Anderson, Inc., in honor of Magnus, Sigur and Malin

Cecilia Votta

Celia and Donald Hartnett, in honor of Kristie Shulman

Charles and Marie Robertson Foundation grant for volunteer training program and general support

Chongho Lee

Christina Rivas-Louie

Connie Wu

Deirdre Finnegan and Kai Martin

Diana Sanford in memory of Henry McKibben

Ellyn Michalak, in honor of Penny Smith

Emily and John Corpos, in memory of Maria Angelina Corpos

Estefani Barba

Gap Inc. Giving Campaign, matching gift for donation by anonymous employee

Ginny Yan

Google Matching Gifts Program, matching gift for donation by Lauren Luke, in honor of Danny and Erica Hernandez

Google Matching Gifts Program, matching gift for donation by anonymous employee

Google Matching Gifts Program, volunteer matching gifts for Brad Levin

Guidewire Software

Irene Lustgarten, in memory of Talia Elise Nelson Twicken

Jacqueline Suarez, in memory of the babies of Jon and Katie Wong

Jamie Fagan

Jenelle and Shawn McCauley, in memory of Vincent Thomas McCauley

Jennifer Kanty

Jessica Pheterson

Ji An

Jill Nelson and Joseph Twicken, in memory of Talia Elise Nelson Twicken

Judy Kele, in honor of Chance Kele

Karina and Aaron Rashba

Katharine Nice, in honor of our two babies, and in gratitude for the Early Pregnancy Loss support group



# ANNUAL REPORT

## Donations

Katherine and Alex Katz

Katrina Barnett and Zimran Ahmed

Kristine Mack, in memory of baby Angela and in support of her parents

Laura Clemmensen

Lauren Luke, in memory of Danny Hernandez

Leslie and Frank Muennemann for Funeral Assistance Fund

Linda and Steven Copp

Lindsey Jenkins-Stark, in memory of Harper Lea Zalan

Lisa, Jeric, Melanie, and Jerin James Lazaro in memory of Jalen James Lazaro

Maha Jastram, in memory of Kai Shamiyeh

Megan Pham

Melinda and Eric Ruchames, in memory of Zachary Clark Ruchames

Michelle and Ryan Mathews

N1234 matching gift for donation by Estefani Barba

Nancee Pham and Tony Tran, in memory of Kloud Tran

Ofri and Jonathan Aizen

Paula and Mike Arimas

Rachel and Brandon Stone for Funeral Assistance Fund in memory of Colton Stone

Rachel Kindt and Gregory Marcus, in honor of Hannah and Becky

Rachel Yuen

Raluca Ioanid

Robert Half, volunteer matching gift for Jessica Harrison, in memory of Adeline Rose

Rose LeBreton, in honor of Jennifer Sennott on her birthday from her New Orleans LeBreton family

Samantha Sias and James Wendt

Shinjinee Pathak

Shirley and David Guidi, in memory of Natalie Marie Guidi

Stephanie and Justin Louie

Stephanie Tapia

Survey Monkey, matching gift for donation by anonymous employee

Suzanne Harrison

The Team at Redwood Doulas

Virginia McCollum, in memory of Sami Grace Schwinn

Wendy Hopfenberg and Michael Occhiolini

William Niland

*“ I can’t express how grateful we are for HAND and the support we received from people who deeply understood us at a critical time in our grief journey. ”*

*- HAND Parent*

*HAND relies solely on donations and volunteers to support its programs, for more info on donating [CLICK HERE](#)*